Sign-up, login and profile

How to register a company in AdStart, confirm the email, reset the password and set the language and time zone.

Registering a company

1. Open the sign-up page at adstart.tv.
2. Enter your name, company name, email and password (twice), and pass the "I'm not a robot" check.
3. Click **Create account** — an email with a link will arrive.
4. Follow the link: the email is confirmed, and you can now log in.

Sign-up creates:

- a **company** with the status "Pending review";
- an administrator **account** for that company — with access to it only.

Until the AdStart team approves the company, you can fill in data and save campaign drafts, but not submit them for publishing.

> **Note:** One email — one account. If the email is already taken, log in or reset the password. Too many sign-up attempts are temporarily blocked.

Company statuses

Status	Meaning
Pending review	The company is created; AdStart is checking its details
Approved	Campaigns can be submitted and invoices received
Rejected	The check failed — contact support
Suspended	Work is temporarily stopped

Only the AdStart team can change the status. For the check, fill in the legal details in the company card: registration code (EDRPOU), VAT payer status, legal and postal address, IBAN and bank.

Login and password

- Log in with email and password. A session lasts eight hours; after that you need to log in again.
- **Forgot your password?** Choose recovery on the login page: a link to create a new password will arrive by email.
- If your company administrator or the AdStart team created the account, you'll get an invitation email with a link to create a password.

Profile

The **Account** page (the user card at the bottom of the menu):

- name and phone; the email is changed by an administrator;
- **interface language** — Ukrainian, English, Russian; changes immediately for the whole portal;
- **time zone** — used for dates in reports, campaigns and schedules;
- password change.

Several companies

If you work with several companies, a company switcher appears in the top bar. One person can be, for example, a manager of one advertiser and a viewer of another — without a second account. See Accounts, roles and contacts.